## Friday, June 22nd 2001

| Section   | Time            | Speaker(s)                            | Author(s)   | Title   |  |  |
|---|-----------------|---------------------------------------|---|---|--|--|
| Welcoming &<br>Introduction   | 9.00-<br>9.40   | Heinzl, Armin;<br>Hirschheim,<br>Rudy |   | Introduction  |  |  |
| Section 1a:<br>Determinants of<br>the IS<br>Outsourcing<br>Decision | 9.40-<br>10.20  | Straub, Detmar                        | Ang, Soon;<br>Straub, Detmar  | Costs, Transaction-Specific Investments and Vendor<br>Dominance of the Marketplace: The Economics of IS<br>Outsourcing      |  |  |
|   |                 | Dibbern, Jens;<br>Heinzl, Armin       | Dibbern, Jens;<br>Heinzl, Armin   | Outsourcing of Information Systems in Small and<br>Medium Sized Enterprises: A Test of a Multi-<br>Theoretical Causal Model |  |  |
| Discussion  | 10.20-<br>10.40 | Discussion                            |   |   |  |  |
| Break   | 10.40-<br>11.00 | Break                                 |   |   |  |  |
| Section 1b:<br>Determinants of                                      | 11.00-<br>11.40 | Jayatilaka,<br>Bandula                | Jayatilaka, Bandula   | IT Sourcing - a Dynamic Phenomenon: Forming an<br>Institutional Theory Perspective  |  |  |
| the IS<br>Outsourcing<br>Decision                                   |                 | Slaughter,<br>Sandra                  | Ang, Soon;<br>Slaughter, Sandra   | A Taxonomy of Employment Insourcing and<br>Outsourcing Strategies in Information Systems                                    |  |  |
| Discussion  | 11.40-<br>12.00 | Discussion                            |   |   |  |  |
| Lunch Speech  | 12.00-<br>12.20 | Schmidtberg,<br>Ulrich                | Director of<br>ThyssenKrupp IS  | Business Process Providing - Outsourcing of the<br>future   |  |  |
| Lunch/ Break  | 12.20-<br>14.00 | Lunch / Break                         |   |   |  |  |
| Section 2a:<br>Arranging and  |                 | Deschoolmeester<br>, Dirk             | Deschoolmeester,<br>Dirk  | Experiences from the biggest IS outsourcing deal in the Netherlands   |  |  |
| Managing IS<br>Outsourcing<br>Relationships                         | 14.00-<br>14.40 | Aubert, Benoit                        | Aubert, Benoit;<br>Patry, Michel;<br>Rivard, Suzanne                    | Managing IT Outsourcing Risk : Lessons Learned  |  |  |
| Discussion  | 14.40-<br>15.00 | Discussion                            |   |   |  |  |
| Break   | 15.00-<br>15.20 | Break                                 |   |   |  |  |
| Section 2b:<br>Arranging and  | 15.20-<br>16.00 | Jurison, Jaak                         | Jurison, Jaak   | Applying Traditional Risk-Return Analysis For the<br>Recently Emerging Forms of IT Outsourcing                              |  |  |
| Managing IS<br>Outsourcing<br>Relationships                         |                 | Wensley,<br>Anthony                   | Elitzur, Ramy;<br>Wensley, Anthony                                      | Further Thoughts on Information Structure,<br>Knowledge Management and Outsourcing  |  |  |
| Discussion  | 16.00-<br>16.20 | Discussion                            |   |   |  |  |
| Break   | 16.20-<br>16.40 | Break                                 |   |   |  |  |
| Section 2c:<br>Arranging and<br>Managing IS                         | 16.40-<br>17.20 | Huynh, Minh Q.                        | Lee, Jae-Nam;<br>Huynh, Minh Q.;<br>Kwok, Ron Chi-Wai;<br>Pi, Shih-Ming | Current and Future Directions of IS Outsourcing   |  |  |
| Outsourcing<br>Relationships  |                 | Goles, Tim;<br>Chin, Wynne            | Goles, Tim;<br>Chin, Wynne  | Relational Exchange Theory and IS Outsourcing:<br>Developing a Scale to Measure Relationship Factors                        |  |  |
| Discussion  | 17.20-<br>17.40 | Discussion                            |   |   |  |  |
| Break   | 17.40-<br>18.00 | Break                                 |   |   |  |  |
| Section 2d:<br>Arranging and  | 18.00-<br>18.40 | Duncan, Nancy                         | Duncan, Nancy   | IS Integration in the Internet Age: Exploring the Costs<br>of Alternate Sourcing Options                                    |  |  |
| Managing IS<br>Outsourcing<br>Relationships                         |                 | Gurbaxani, Vijay                      | Gurbaxani, Vijay  | IS Outsourcing Contracts: Theory and Evidence   |  |  |
| Discussion  | 18.40-<br>19.00 | Discussion                            |   |   |  |  |
| Dinner Speech   | 19.10-<br>19.30 | Oecking,<br>Christian                 | Director SBS<br>Outsourcing Europe                                      | Outsourcing, the Strategic Management Decision  |  |  |
|   | 19.30-          | Dinner / Get together                 |   |   |  |  |



## Saturday, June 23rd 2001

| Section   | Time            | Speaker                                 | Author  | Title   |  |  |  |
|---|-----------------|---|---|---|--|--|--|
| Good Morning  | 9.30-<br>9.40   | Heinzl, Armin;<br>Hirschheim,<br>Rudy   |   | Good Morning  |  |  |  |
| Section 3:<br>Sourcing and<br>Transaction<br>Platforms      | 9.40-<br>10.20  | Wassenaar,<br>Arjen;<br>Swagerman, Dirk | Wassenaar, Arjen;<br>Swagerman, Dirk  | Transaction Platforms as Flexible Interorganizational<br>Systems Enabling Dynamic Sourcing Based Virtual<br>Organizations -The Case of M-Commerce Payment<br>Services - |  |  |  |
|   |                 | Knolmayer,<br>Gerhard                   | Knolmayer,<br>Gerhard   | Supporting the Recruitment of Independent Workers<br>by Cybermediaries: A Case Study of Modified<br>Outsourcing Relationships in Human Resource<br>Management           |  |  |  |
| Discussion  | 10.20-<br>10.40 |   | Discussion  |   |  |  |  |
| Break   | 10.40-          | Break                                   |   |   |  |  |  |
| Section 4:<br>Experiences /<br>Outcome of IS<br>Outsourcing | 11.00-<br>12.00 | Poppo, Laura;<br>Lacity, Mary           | Poppo, Laura;<br>Lacity, Mary   | The Normative Value of Transaction Cost<br>Economics: What Managers Have<br>Learned About TCE Principles in the IT Context  |  |  |  |
|   |                 | Marcolin,<br>Barbara                    | Marcolin, Barbara   | Tale of Two Contracts: Interpreting IS Outsourcing<br>Arrangements  |  |  |  |
|   |                 | Sääksjärvi,<br>Markku                   | Sääksjärvi, Markku  | Success of Outsourcing and Strategic Alignment as<br>Predictors of IS Effectiveness   |  |  |  |
| Discussion  | 12.00-<br>12.30 | Discussion                              |   |   |  |  |  |
| Lunch Speech  | 12.30-<br>12.50 | Leser, Stefan                           | Executive Vice<br>President Marketing<br>& Sales, ATRAXIS                     | Organizational Considerations of the<br>Outsourced Partners   |  |  |  |
| Lunch/ Break  | 12.50-<br>14.00 | Lunch/ Break                            |   |   |  |  |  |
| Section 5a:<br>Application<br>Service<br>Providing<br>(ASP) | 14.00-<br>14.40 | Smith, Michael                          | Smith, Michael  | Application Service Provision: The IS Infrastructure Context  |  |  |  |
|   |                 | Kern, Thomas<br>Willcocks, Leslie       | Kern, Thomas;<br>Willcocks, Leslie  | Service Provision and the Net: Risky Application Sourcing?  |  |  |  |
| Discussion  | 14.40-<br>15.00 | Discussion                              |   |   |  |  |  |
| Break   | 15.00-<br>15.20 | Break                                   |   |   |  |  |  |
| Section 5b:<br>Application<br>Service<br>Providing<br>(ASP) | 15.20-<br>16.20 | Currie, Wendy;<br>Seltsikas, P.         | Currie, Wendy L.;<br>Seltsikas, P.  | A Market Segmentation Strategy For Developing<br>an ASP Business  |  |  |  |
|   |                 | Swinarski,<br>Matthew                   | Swinarski, Matthew,<br>Kishore, Rajiv;<br>Rao, H. Raghav;                     | A Study of the Impact of Vendor Capabilities On<br>ASP Outsourcing Success  |  |  |  |
|   |                 | Lacity, Mary                            | <i>Work in progress:</i><br>Lacity, Mary;<br>Thomas Kern;<br>Leslie Willcocks | The Future of Application Service Provision   |  |  |  |
| Discussion  | 16.20-<br>16.50 |   |   | Discussion  |  |  |  |
| Conclusion  | 16.50-<br>17.10 | Hirschheim,<br>Rudy; Heinzl,<br>Armin   |   | Conclusion  |  |  |  |

